

FAQ: Registration, Payment, and Verification (As of: 09/30/2026)

1. Registration & Discounts

1-Q1	How do I qualify for the "Early Bird" discount?
	A: To qualify for the Early Bird rate, you must complete the entire registration process, including payment, by 23:59 on April 30 (JST) . If payment is not completed by this deadline, the standard rate will apply.
1-Q2	How do I prove my eligibility for the Membership or LMIC discount?
	A: Please upload a document showing your status, such as a membership card, a payment receipt for your membership fee, or a government-issued ID showing your country of residence.
1-Q3	What if I cannot provide documentation due to my organization's privacy policies?
	A: If you cannot provide formal proof, please upload a letter of verification or any alternative documentation.
1-Q4	What happens if my eligibility documents are not verified?
	A: All discount claims are subject to review. If your submitted documents are found to be invalid or incomplete, your registration will be adjusted to the standard non-member rate. The price difference will be charged to the payment method you provided.

2. Payment & Receipts

2-Q1	How can I pay the registration fee?
	A: Credit card payment is our primary and recommended method. If bank transfer is required due to institutional policy, please contact the secretariat (aonsisncc2027-reg@pcojapan.jp). Please note that all bank fees are at the applicant's expense, and on-site payment is not available.
2-Q2	Can I get receipt for my payment?
	A: You can download your official receipt directly from the registration system once your payment is processed.

3. Cancellations & Support

3-Q1	Is it possible to cancel and receive a refund?
	A: Please note that no refunds will be provided for cancellations.
3-Q2	What should I do if I encounter issues with the registration system?
	A: If you have technical difficulties, please first refer to the System User Manual. If you still cannot resolve the issue, or if you have specific questions regarding your registration, please contact our support team at aonsisncc2027-reg@pcojapan.jp before finalizing your payment.